

GENESYS

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Workforce Management Supervisor Help

STOL Wizard: Choose Dates

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Use the **Choose Dates** page in the Set Time-Off Limits Wizard (STOL Wizard) to specify the range of dates for which you will specify **Time Off limits** and other values.

Start Date spin box	Enter or select the date that begins the time period for time-off limits that are to be estimated and applied.
End Date spin box	Enter or select the date that ends the time period for time-off limits that are to be estimated and applied.
Time-off Limit % field	Enter a number to specify the maximum percentage of agents who can be on time off at any one time.
Reduce available agents by% field	Enter a number to specify the percentage of agents who are to be excluded from the wizard's calculations.
Consider granted Calendar items check box	Select to specify that granted items for agents are taken into account by the wizard.
Estimate possible days off check box	Select to specify that the weekly pattern will be used in estimates. If this check box is cleared (the default setting), then this is the final wizard page.

Buttons

- Click **Next** to continue (if the **Estimate possible days off** check box is selected) or **Finish** to end the wizard (if the **Estimate possible days off** check box is cleared).
- Click **Cancel** to exit the wizard and make no changes.