Workforce Management Supervisor Help

STOL Wizard: Specify Date Range Values

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STOL Wizard: Specify Date Range Values

Use the **Specify Date Range Values of Possible Days Off** page in the Set Time-Off Limits Wizard (STOL Wizard) to specify the maximum number of agents who can have a day off for each day of the specified time period.

The table on this page has a single row for every day in the time period (a week, a month, or a year) that is specified in the **Time Off Limits** table.

> **Tip**
> This page is part of the wizard only if you selected the **Estimate possible days off** check box on the previous (Choose Dates) page.

If you specified a weekly pattern on the previous page, then the value for each date is calculated by multiplying the percentage for the appropriate weekday from the weekly pattern by the total number of agents, and then dividing by 100.

If you did not specify a weekly pattern, or if the value in the pattern for a corresponding weekday is empty, then the value for each date is equal to the value for the same date in the **Standard** column.

The columns in the table are the following:

Date	Displays one row for each day in the date range (a week, a month, or a year)
Weekday	Displays the day of the week for the date in this row.
Agents with days off	Enter the number of agents who could receive a day off on each date. This column contains the only editable values in the table. All other values are calculated or fixed. The value in each cell can be as low as 0 and as large as the corresponding **Max** value.
Max	Displays the calculated maximum number of agents who can receive a day off.
Total agents	Displays the calculated total number of agents who are available for each date.
Standard	Displays the calculated "standard" number of agents who can receive a day off, estimated according to the minimum/maximum number of days off per week and the minimum/maximum number of weekend days off.

Buttons

- Click **Finish** to end the wizard.
- Click **Cancel** to abandon the wizard and make no changes.