

GENESYS

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Workforce Management Web for Supervisors Help

Add/Remove Scenario Elements: Add Profiles

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In the Add/Remove Scenario Elements Wizard **Add Profiles** screen sites are displayed in a tree, which is inside a table with these columns:

- **Profiles**—Each profile's name.
- **Present**—The number of profiles, based on this contract, that are already present in scenario. (Readonly.)
- Add—The number of profiles of the type selected to add to the scenario. (Editable.)

To add profiles:

- 1. Display one or more profiles in the tree, which includes business units, sites, and profiles.
- 2. Select and edit numbers in the **Add** column, as needed.
- 3. Click **Finish** to save your changes to the schedule scenario.