

# **GENESYS**<sup>®</sup>

This PDF is generated from authoritative online content, and is provided for convenience only. This PDF cannot be used for legal purposes. For authoritative understanding of what is and is not supported, always use the online content. To copy code samples, always use the online content.

## Workforce Management Web for Supervisors Help

**Audit Reports** 

5/6/2025

## Audit Reports

Audit reports track the actions performed by supervisors while working in the Calendar and Master Schedule.

The Audit reports are:

- Calendar Audit Report
- Schedule Audit Report
- Configuration Audit Report

To create a report, click that report's link (above) and follow the steps.

For a complete list of all WFM reports, see the Reports List.

#### Report Security Restrictions

In order to create and print these reports, permission must be assigned. See the Configuration > Roles topics for more information about security privileges.

### Date Restrictions

For reports whose wizard includes a **Date Range** screen:

- If you select weekly or monthly granularity, the Start Date and End Date selectors may be constrained to particular days (to the week's start and end days, or to the selected month's first and last days).
- If you enter dates that do not match these constraints and click **Next**, an error message alerts you to change your selection.