

GENESYS

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Workforce Management Web for Supervisors Help

Choose Agents

Choose Agents

By default, the business unit, sites, teams, and agents that were selected in the **Objects** pane when you clicked the Add Calendar Items button are displayed and selected.

- 1. Change the selections, if necessary.
- 2. Click **Next** to continue.

Tip

If you select objects from more than one site, the **Choose Calendar Item** page displays a limited list of calendar item types: **Availability**, **Day Off**, **Time Off**, **Exceptions**, and **Working Hours**.

See also: Add (or Edit) Calendar Items Wizard.