

## **GENESYS**<sup>®</sup>

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## Workforce Management Web for Supervisors Help

Calendar Role Privileges

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## Calendar Role Privileges

The role privileges under **Calendar** provide the following user access:

- **Read**—Controls user access to view all panes in the **Calendar** module. If unchecked, all other privileges under the **Calendar** are also unchecked.
- Add/Edit/Delete—Controls user access to view, add, and edit agent preferences and exceptions in the Calendar module.
- **Prefer/Grant/Decline**—Controls user access to grant or decline agent preferences in the **Calendar** module.
- Edit Time-Off Limits—Controls user access to edit time-off limits in the Calendar module.