

GENESYS[®]

This PDF is generated from authoritative online content, and is provided for convenience only. This PDF cannot be used for legal purposes. For authoritative understanding of what is and is not supported, always use the online content. To copy code samples, always use the online content.

Workforce Management Web for Supervisors Help

Colors

5/4/2025

Colors

Within the **Configuration** module, Supervisors can use the **Colors** view to configure the colors that WFM uses in the Supervisor **Schedule** views.

- You can configure default values for these schedule items: Activity Sets, Breaks, Days Off, Exceptions, Marked Times, Meals, Time Offs, and Work.
- You can configure specific colors for: Activity Sets, Exception Types, Marked Times, or Time-Off Types.

To find items in long lists, use Search. To sort the list in ascending or descending order, click Sort Ⅲ

or the **Item** column header.

Using the drop-down list, you can filter the list by **Default**, Activity Sets, Exception Types, Marked Times, or Time-Off Types to view specific items for the selected business unit and sites. If you choose **Default**, the default colors for the business unit are displayed and the **Site** column is empty.

For details about how to configure default and specific colors, see Configuring Colors.

Security Permissions

To configure colors, you must have the **Configuration > Colors in Schedule** security permission, which is assigned in WFM Web. See Configuration Role Privileges.