



This PDF is generated from authoritative online content, and is provided for convenience only. This PDF cannot be used for legal purposes. For authoritative understanding of what is and is not supported, always use the online content. To copy code samples, always use the online content.

Workforce Management Web for Supervisors Help

DMW: Select Breaks

DMW: Select Breaks

To fill in the **Select Breaks** screen in the **Delete Multiple Wizard** (DMW):

1. Select one or more breaks from the **Select Breaks** list. (If more breaks are hidden above or below the displayed list items, a vertical scroll bar appears to the right to help you reveal them.)
 - To select individual items, hold down the **Ctrl** key while you select. To de-select, continue holding **Ctrl** and click the item(s) you wish to de-select.
 - For a range of items, select the first item, hold down the **Shift** key, select the last item in the range. To revise the range, continue holding **Shift** and click the last item to be included in the range.

The list shows all of the breaks that have been configured for the selected site in the WFM Web. The list's columns show each break's full name, short name, how long it lasts, whether or not the break is paid, and the site in which the break's site name is shown. You cannot select or clear the Paid check box here.

2. If you selected to delete meals, exceptions, time off, or marked time, click **Next**.
Otherwise, click Finish to delete the selected breaks and close the wizard. This returns you to the Agent-Extended, Intra-Day, or Weekly view.
 - If you want to review or change your entries in the [Select State Types screen](#), click **Previous**.
 - Or, if you want to close the wizard without saving your selection, click **Cancel**.