

GENESYS

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Workforce Management Web for Supervisors Help

Statuses Filter Dialog

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Use the **Statuses Filters** dialog box to control which **Statuses** are displayed:

- 1. Select the check boxes for **Statuses** that you want to display. By default, all **Statuses** are selected for display.
- 2. Clear the check boxes for any activities that you want to hide.
- 3. You can select the **Statuses** at the top of the list to select the entire list at once.
- 4. Click **OK** to apply your selections, or **Cancel** to abandon them.

WFM filters the view according to your selections.