

GENESYS

This PDF is generated from authoritative online content, and is provided for convenience only. This PDF cannot be used for legal purposes. For authoritative understanding of what is and is not supported, always use the online content. To copy code samples, always use the online content.

Workforce Management Web for Supervisors Help

Trading Comments Dialog

Trading Comments Dialog

Use the **Trading Comments** dialog box to confirm your acceptance or rejection of a proposed schedule trade, and to add a comment about your decision:

- 1. Type your comment into the **Comments** text box.

 A comment is required when you decline a trade, but it is optional when you accept a trade.
- 2. Do one of the following:
 - Click ${f OK}$ to attach your comment and confirm the trade's acceptance or rejection.
 - Click **Cancel** to discard your comment and take no action on the proposed trade.

Clicking either button closes the window and returns you to the List of Trades view.