

GENESYS

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Web Real-Time Communications Deployment Guide

Deployment Models

Deployment Models

Before deploying the Genesys WebRTC Service to production, you should install it in a lab environment and create and test a sample application in that environment. The Genesys WebRTC Service Developer's Guide has important details about how to create your test application.

Once you have successfully created and tested your application, see the following topics for an indepth discussion of how the Genesys WebRTC Service can be deployed in a production environment.

- NAT and ICE
 - Network Address Traversal
 - · Firewalls and Restrictive NAT
- Deployment Types
 - Private Cloud
- Scalability, Availability, Failover