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# Web Real-Time Communications Deployment Guide

[Install on Windows](#)

12/16/2025

# Install on Windows

## Installing the Genesys WebRTC Service on Windows

### Purpose

To install the deployment files for the Genesys WebRTC Service on a Windows-based web server.

### Important

Before running the installer, make sure that you have created an **application object for WebRTC Gateway** in Genesys Administrator or Genesys Administrator Extension.

**Note:** After running each of the Windows installers, inspect the directory tree of your system to make sure that the files have been installed in the location that you intended.

## Installing the WebRTC Gateway

### Start

1. On your desktop, open the the Genesys WebRTC Service CD/DVD or the Genesys WebRTC Service IP.
2. Open the Web Real-Time Communications\Windows folder and double-click the Setup.exe file. You might be asked to reboot your system to delete or rename certain system files before the Installation Wizard runs. The Genesys Installation Wizard launches and the Welcome panel is displayed.
3. On the Welcome panel, do one of the following:
  - Click Next to begin the installation procedure.
  - Click Cancel to exit the Genesys Installation Wizard.
4. Follow the prompts to complete the installation.
  - Click Cancel to exit the Genesys Installation Wizard.
5. Click Finish to exit the Genesys Installation Wizard.

### End

## Installing the WebRTC JavaScript API

The Genesys WebRTC JavaScript API library is shipped in a file called `grtc.js`. There is also a directory of sample applications that demonstrate how to use the API. The following instructions explain how to locate these files.

### Start

1. On your desktop, open the the Genesys WebRTC Service CD/DVD or the Genesys WebRTC Service IP.
2. Navigate to the Web Real-Time CommunicationsJSAPI/Windows/src/jsapi/classes/ directory, which contains the Genesys WebRTC JavaScript API library in a file called `grtc.js`.
3. Include the `grtc.js` file in your web application in order to use the WebRTC JavaScript API.
4. Navigate to the Web Real-Time CommunicationsJSAPI/Windows/ directory.
5. Copy the demo directory to your hard drive.
6. Examine the README file in the demo directory for information on how to run the demo apps.

**End**